

Implementing UTRAC

Fast Facts

COMPETENCE



SUPPORTING MANAGERS to IMPLEMENT UTRAC

Today's managers are faced with challenges including:

- * New staff abilities
- * New processes
- * Dealing with customer concerns
- * Improving productivity
- * Regulatory compliance and liability
- * Competitive advantage

World ICU can help!

When managers use World ICU's UTRAC, they can:

- * Analyze knowledge and skill gaps
- * Identify resources to address knowledge and skill gaps
- * Use effective competency screening as a recruitment tool
- * Measure regulatory compliance based on competence
- * Confirm their confidence in employees' abilities
- * Target just-in-time training and development
- * Track continuous improvement by employee and by group

To ensure optimal implementation of UTRAC, World ICU will provide managers with:

- * Detailed adoption success plan
- * Training of administrators
- * Validator training workshops and coaching
- * Job aids for managing and using this technology
- * Management implementation workshops and coaching
- * Quality assurance of validation process
- * Validator shadowing
- * Help desk

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